

Quality Policy

In the delivery of our services, it is the policy of HPR (UK), to afford the highest possible priority, to quality of service and customer satisfaction throughout the Company, in order to promote the continued growth and profitability of the business.

Our policy is supported by the following objectives:-

- To carry out our business activities in a controlled safe professional and cost-effective manner which is fully in accordance with all specified requirements, including any statutory and regulatory requirements.
- To progressively identify and implement best practice throughout the business by the measuring of quality objectives and a programme of continuous improvement.
- To ensure that all personnel are suitably trained and competent to carry out the duties required of them.
- To comply with and continually develop and improve our Management System and the service offered to our customers.
- To ensure there are sufficient resources and effective processes to meet the needs of the customer business and other interested parties.
- To provide an independent cost-effective service and in providing such a service are committed to satisfying the requirements of our customers and the international standard ISO 9001.

This policy document is displayed in all main work areas, to ensure awareness by staff. The continued relevance of this policy is reviewed annually by senior management.

Signed: K.S. Hunter

K.S. Hunter
Managing Director

Date: 8th February 2022